



REMOT EUS

Remoteus Support	Remote support enabling software
Product Benefits	<ul style="list-style-type: none">✓ Enables taking over user's screen and/or mouse✓ Enables showing your own desktop to someone else, for example product demonstration purposes.✓ All connections encrypted with industry standard encryption methods (SSL).✓ Saves time and improves customer service levels.✓ Can be customized with company logo to match branding.✓ Secure access to computers through firewall.
Features	<ul style="list-style-type: none">- Controlling remote computer (keyboard and mouse)- Viewing remote computer screen- Two-way file transfer- Auditing functionality: Inventory of the remote computer- Chat
Trial	7-day free trial
References	Used in over 20 countries e.g. several Internet operators
License	1 license = 1 concurrent session
System Requirements	Windows 2000, Windows XP, Windows 2003, Windows Vista, Windows 7 Internet connection, Broadband recommended Works with all connection types min. 11Mt hard disk space (install package 3 Mt)
Software language	Finnish/English/Swedish/Norway/Danish/Italian - ask for other languages
Other	<ul style="list-style-type: none">- Easy to use – once the software is downloaded and installed, it is fully functional.- Safe: Creates a secure, packed and encrypted connection between workstations (SSL).- Workstation cannot be contacted without prior approval from the workstation user.- Remote Monitoring can even be used with guest user rights.- Available: Software edition enabling secure access to unmanned computers and servers through firewall.

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Subject to change without notice.